

Terms and Conditions



- UK Outdoor Activities is the ticket agent for events and activities.
- All purchases through this site are for event tickets or course bookings.
- All purchased tickets and bookings made through this site will be sent as e-tickets direct to the purchasers email address.
- All e-ticket will be sent immediately after the purchase has been accepted, and no longer than 24hours of the purchase.
- All transaction on this site are to be made in £ pounds Sterling only.
- Tickets are not refundable after purchase.
- UK Outdoor Activities is not liable for any ticket refunds unless written agreement is made between the event or activity provider.
- Should this ticket be re-sold or transferred for profit or commercial gain by anyone other than the Organiser then it will become void and the holder may be refused entry or ejected from the event or activity. Unlawful resale of a ticket is grounds for seizure or cancellation of that ticket without refund or other compensation.
- Tickets entitle the holder to attend the event or activity listed and allows entry for the day/s stated. All ticket holders wishing to attend again on another day will be required to purchase additional ticket(s) and pay the standard admission price.
- A ticket shall not be used for any alternative use (such as advertising, promotions, contests or sweepstakes), unless formal written permission is given by the event or activity organisers.
- There is no admission to the event or activity without a ticket; it is the ticket holders responsibility to check their tickets; mistakes cannot always be rectified.
- Tickets are sold subject to the event or activity organisers right to alter or vary the programme due to events or circumstances beyond its reasonable control without being obliged to refund monies or exchange tickets.
- The event or activity organiser reserves the right to refuse admission/remove any person should they breach any Rules and Regulations stipulated by the event or activity organiser. In the interests of security the organisers reserve the right to search handbags, rucksacks, parcels, luggage etc and also to institute personal body searches.
- The sponsors and the organisers of the event or activity cannot and will not accept any financial or other responsibility for any loss or liability incurred as a result of:
 1. any damage to or loss of visitor's property whilst at the event or activity or,
 2. death or personal injury caused to any visitor whilst at the event or activity howsoever caused unless (i) the relevant party has breached its legal obligations and (ii) such damage is a direct and reasonably foreseeable result of the breach.
- For the avoidance of doubt; UK Outdoor Activities and the organisers of the event or activity will not be responsible for the actions of any third party.
- The taking of photographs during the event or activity for sale or reward is strictly prohibited except without the prior written consent of the organisers, and the organisers reserve the right at their absolute discretion to confiscate any such articles for infringement of this condition.
- As filming and recording may be carried out in the duration of the event or activity from time to time the ticket holder consents to being included in such films and recordings and the use, reproduction, storage, distribution and broadcasting of such films and recordings (including any copies made) without payment.
- In the event of the complete cancellation of the event or activity the organisers will only refund the face value of the ticket minus a £1.50 admin fee per ticket. The event or activity organiser will use best endeavours to contact purchasers either by phone, email or in writing (using the details provided at the time of ordering) and advise them to return their tickets. Please note, however, it is the customer's responsibility to check whether the event is going ahead at the scheduled date, time and venue, and the event or activity organisers cannot guarantee that they will inform the customer of any changes to the event date, time or venue.

All of these terms and conditions are governed by English Law and any disputes arising out of any transaction with UK Outdoor Activities are subject to the exclusive jurisdiction of the English Courts.

Customer Service Contact: UK Outdoor Activities, The Riverside Centre, Yard 39, Highgate, Kendal, Cumbria LA9 4ED. Telephone +44 (0)1539 729 048 Email help@ukoutdooractivities.co.uk